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COVID-19 Statement

Dear Valued Customers,

I care about your health and making you feel comfortable and safe visiting Zelis Hair. I am closely monitoring the current situation with COVID-19 (the Novel Coronavirus) and I am committed to taking appropriate steps to navigate this challenging time. My absolute number one priority is and remains the safety of customers.

I've always taken great pride in my clean and well-run salon, and I know this is more important than ever right now. The cleanliness of my salon is always a top priority for me. In addition to my regular cleaning procedures, increased sanitization measures and processes are being added. I ensure:

- Antibacterial soap is available for your use at the basin, and I invite you to wash your hands thoroughly on arrival;
- Each area throughout the salon is cleaned between appointments, and I thoroughly clean and disinfect frequently touched surfaces;
- I am also minimising unnecessary contact with customers (i.e., hugging, kissing and shaking hands);
- The salon will be using disposable cups as opposed to china cups;
- I have removed all magazines and books from the salon;
- If I experience any symptoms that may indicate COVID-19 infection I will remain at home;
- Similarly, I would ask that if you are experiencing any flu or cold like symptoms that you reschedule your appointment.

Throughout these challenging times, I will always continue to strive to provide you with the best possible customer experience. As we work through this together, I appreciate that those who may not be feeling well are staying home and I look forward to welcoming you back soon. I value you your business and the trust you place in me and I will continue to update you as the situation evolves.

Stay safe and healthy,

Sue @ Zelis Hair

18th March 2020